



## Town of Waterford Sanitary District No. 1

April 18, 2024

Dear Waterford Sanitary District Customer,

Waterford Sanitary District does its very best to keep costs low to keep your invoices from increasing. We have a small, yet dedicated staff and limited office hours( M-F, 8-12) However, we are fighting a losing battle. Wipes and other materials have been clogging up and destroying our system. For months we have been campaigning against the flushing of wipes- utilizing yard signs, website images and information and letters to customers.

The issue is real. Wipes and other materials are DAMAGING our system! This results in COSTLY repairs that may INCREASE sewer rates for you. PLEASE THROW ONLY TOILET PAPER DOWN THE TOILET! Regardless of what they say on the package, wipes are NOT "flushable" !!! If you have been heeding our warnings, THANK YOU! Please pass this information to your neighbors!

Enclosed is a picture that was recently taken by our operations team on Beach Drive. The black gunk you see are WIPES!!! Also pictured is a long cleaning snake that someone lost when trying to fix the problem themselves. Help us keep costs down. TOILET PAPER ONLY!!



