



Town of Waterford Sanitary District No. 1

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March 17, 2026

Dear Customers and Neighbors,

I'm reaching out today not only as a Commissioner, but as your neighbor and as the President of Waterford Sanitary District #1. Since October 9, 2024, our team has worked hard to keep you informed about the essential capital improvements needed to protect our community's sewer system—both for today and for the generations who will call Waterford home in the years ahead.

When our system first became operational in 1988, it served about 1,100 customers. Today, that number has doubled to roughly 2,200. This growth is a sign of a thriving community, but it also means our system is now operating at or above its intended capacity. Many components have provided nearly 40 years of reliable service, and while we are grateful for that longevity, some equipment is beginning to fail, and replacement parts are increasingly difficult to obtain. To ensure safe, dependable service for the future, the total cost of these necessary improvements is just over nine million dollars (\$9M).

After careful review, thoughtful discussion, and a deep sense of responsibility to our community, the District voted today to approve a new Quarterly User Fee beginning with the first quarter billing of 2026 (mailed approximately March 25th). The new rates are as follows:

1. **For customers connected to a District gravity main or served by a District-owned grinder pump, unmetered, and billed based on User Charge Equivalents (UCEs): \$247.68 per UCE** (a single-family home or a small commercial account is one UCE).
2. **For customers who own their private grinder pump (Ordinance 1701), unmetered, and billed based on UCEs: \$236.31 per UCE** (a single-family home or a small commercial account is one UCE).
3. **For customers billed based on metered quarterly usage: \$18.35 per Mgals.** (a large commercial account)
4. Multi-family homes or medium commercial accounts billed based on User Charge Equivalents (UCEs) are billed at multiples of UCEs depending on number of family units or commercial building usage.
5. If you are billed based on the number of UCEs for your account, that number of UCEs has not, and will not, change because of this or any other general rate change.

Please, if you use auto-pay, please take a moment to ensure your account has sufficient funds to avoid any potential insufficient-funds charges.

We understand that any change in rates affects households and businesses, and we do not take that lightly. These decisions are made with great care, with the goal of protecting the long-term health, safety, and reliability of the system we all depend on. Our commitment is to remain transparent, fiscally responsible, and attentive to the needs of our community.

All documents related to the 2026 annual budget and the capital improvement plan, as well as the 2026 budget itself, are available on our website at <https://townofwaterfordsd.com>. We encourage you to review them and reach out if you have questions. Your partnership, patience, and trust mean a great deal as we move forward with these important upgrades. Thank you for being part of this community and for allowing us to serve you.

With Warm regards,

Dan Dickinson
Commissioner
Waterford Sanitary District #1